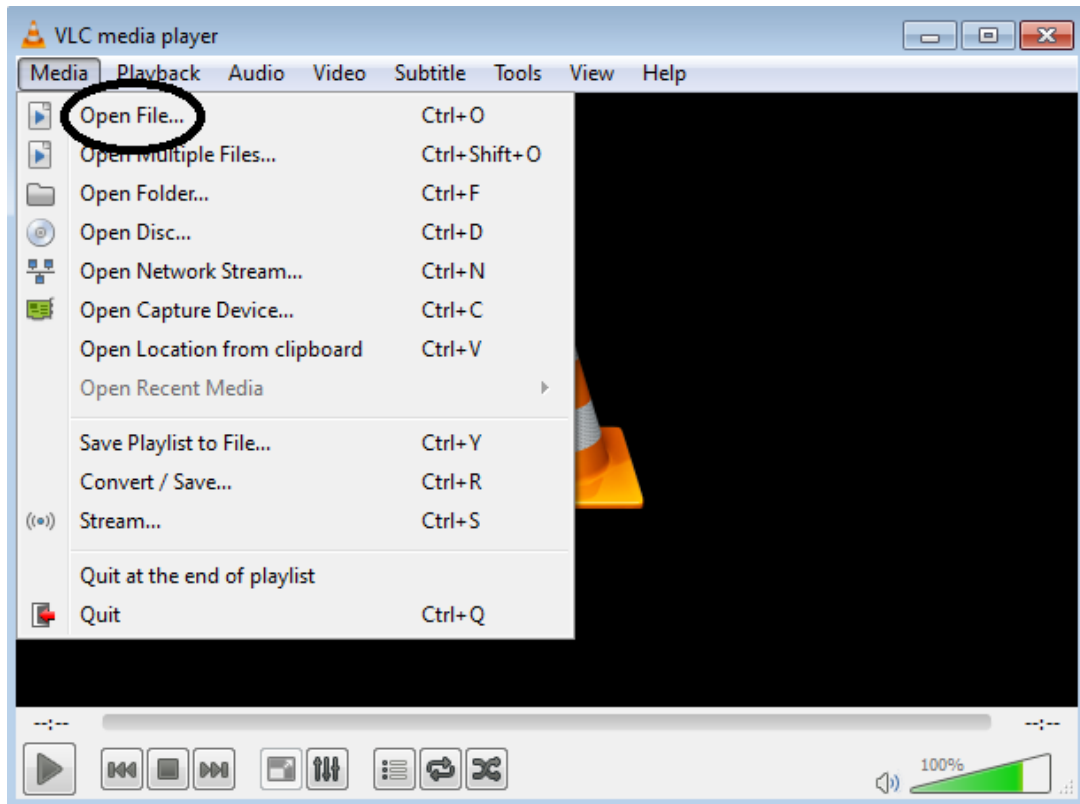
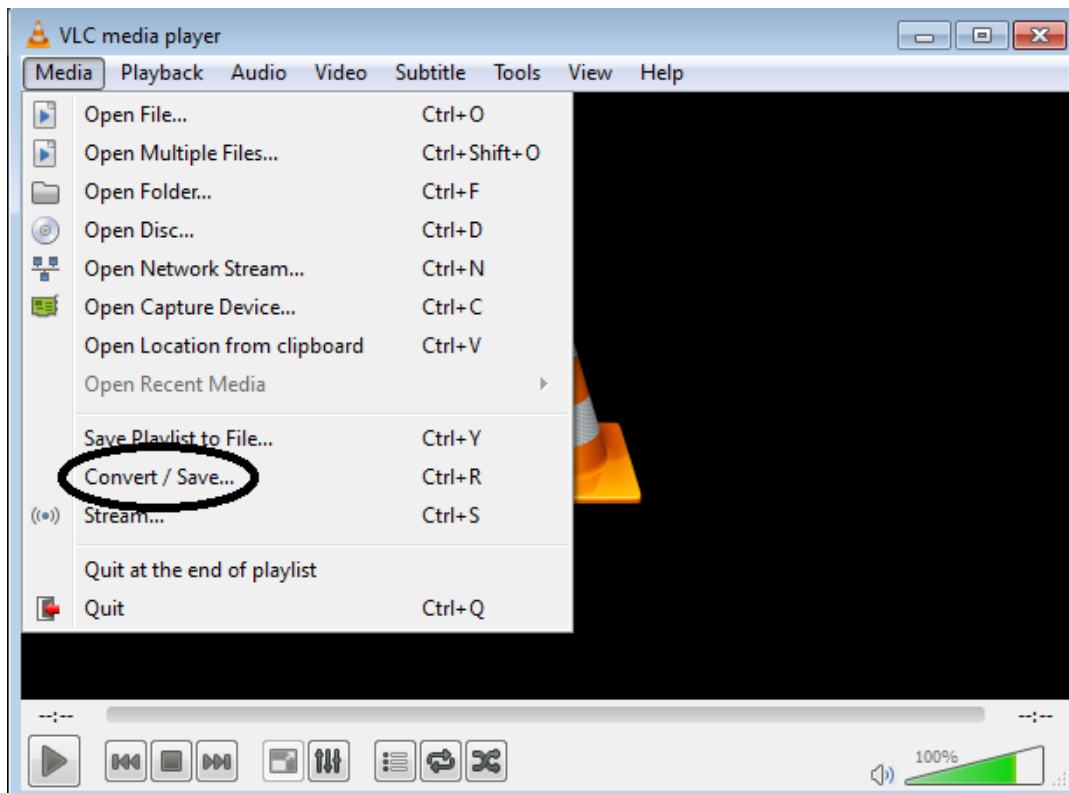


## How to convert and prepare a music file for Asante TapTap

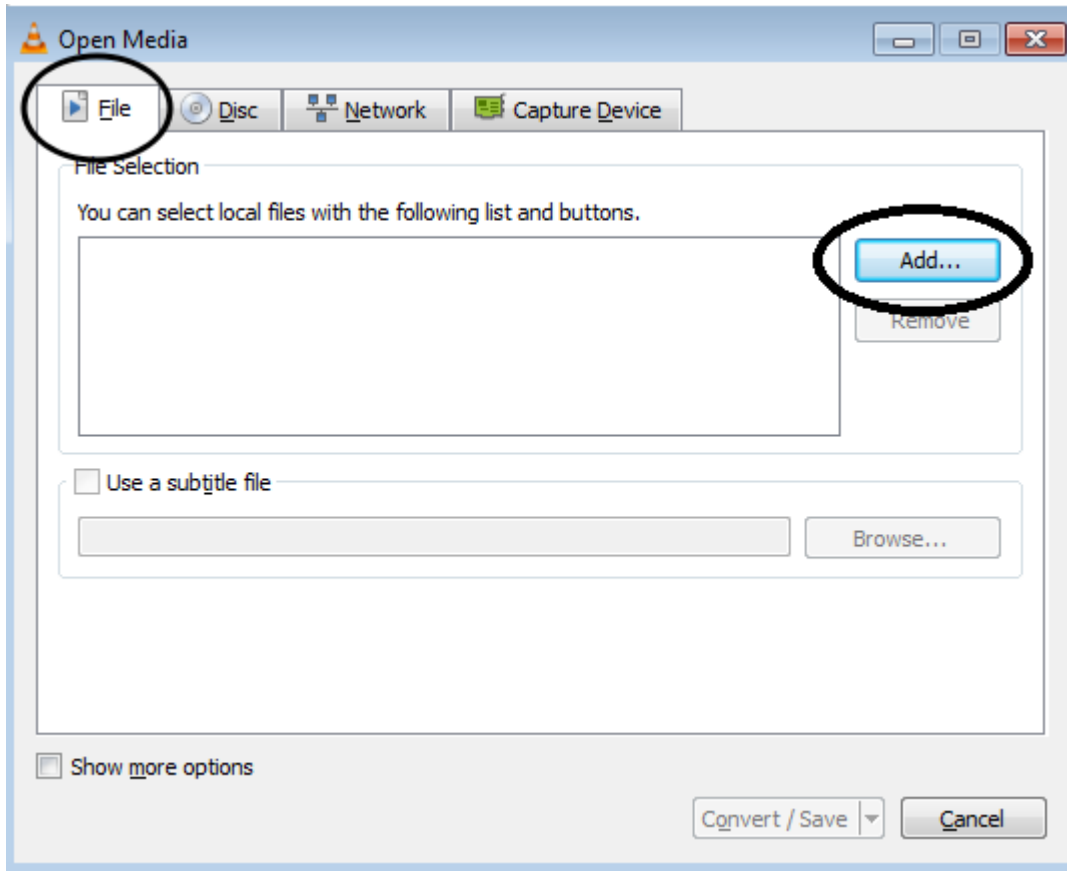
1. Using a **computer (Smartphone version of this app does not provide the conversion service)**, download **VLC media player**. This player is a free, open source player that is available to Windows, Linux as well as MAC operating systems. Once download, open the application and click on Media and Select Open File.



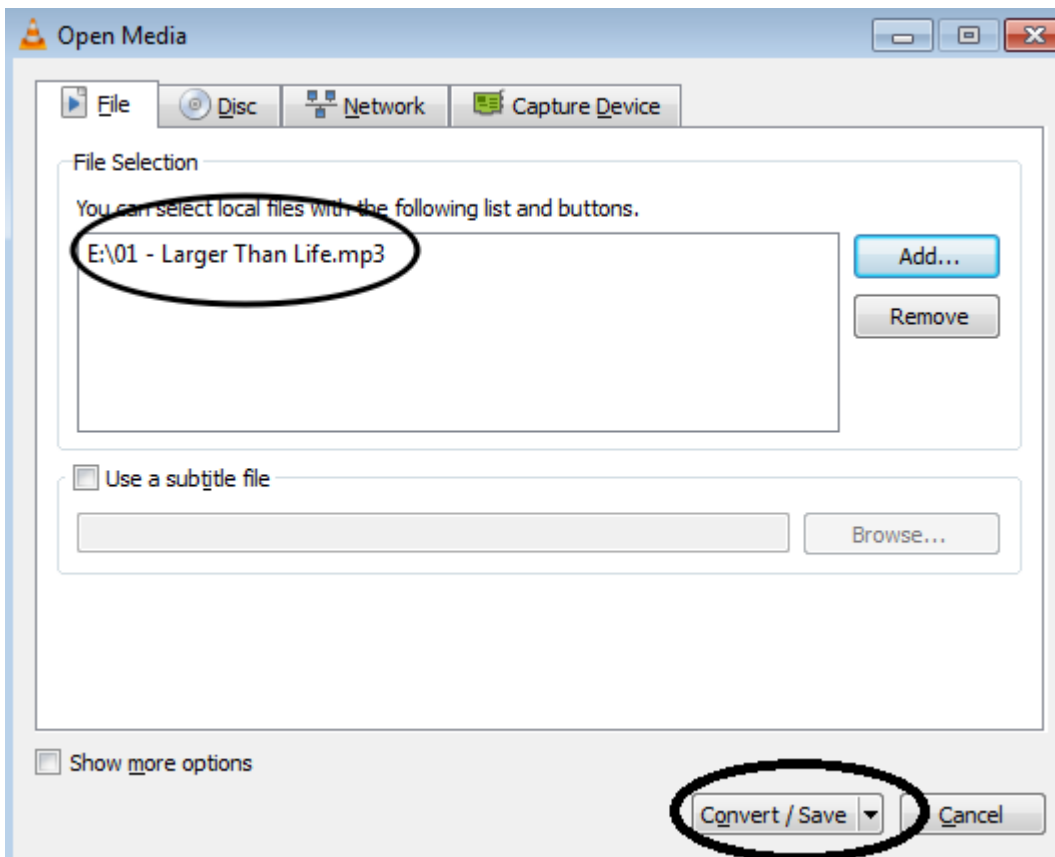
2. Browse to location of the file that you are currently having problems using with Asante TapTap. Once the file is loaded, **make sure VLC player can play the file and you can hear the song playing.** Then click on stop button. Click on Media again and this time select Convert/Save as shown below:



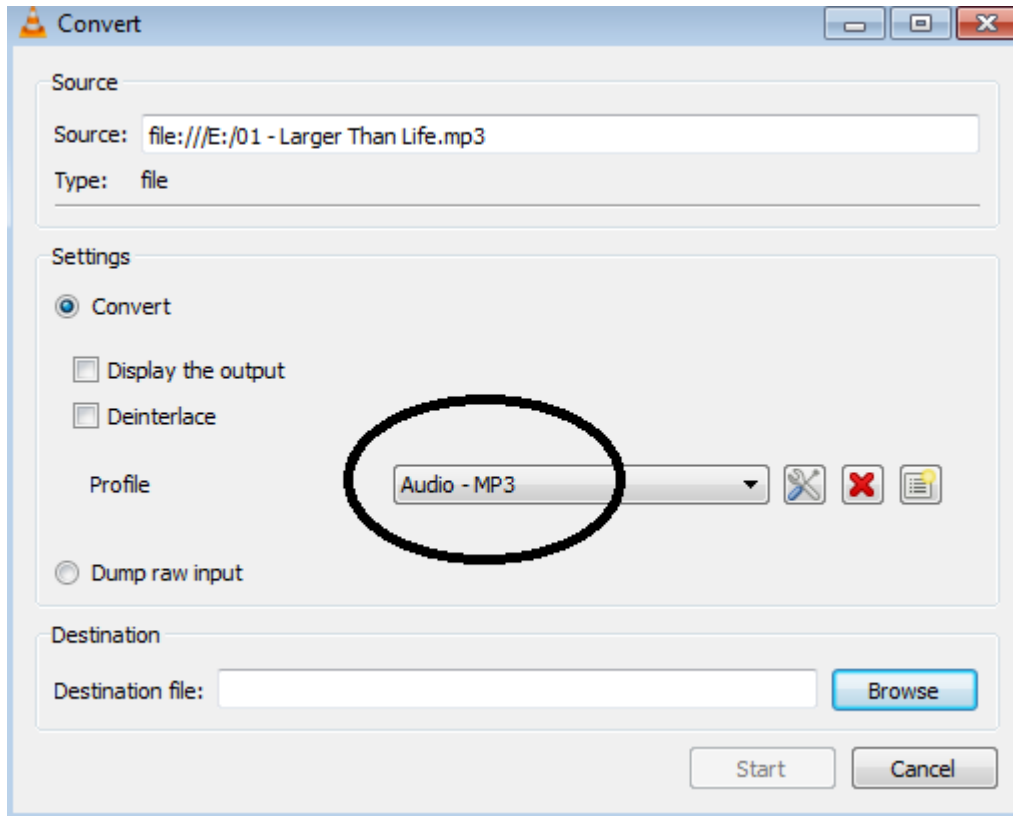
3. Make sure the File is selected as shown below and click on Add. Then browse again to the location of the file you would like to prepare and Select the file.



4. After the file is selected, click on Convert/Save as shown below:



5. On the next page, select Audio – MP3 option as shown below:



6. Select the location that you would like to save the file. If saving to the same location, then use a different file name so you know which file is the correct one to use with TapTap. Click on Start. Depending on the speed of the computer and size of the file, this could take several minutes. Once completed, the new file should work with TapTap.

